

21/01/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Retirement Village. A siren was heard and loud clanging noises from 5.40am Tuesday 28/01/20.	Email sent to complainant on 21/01/2020 acknowledging receipt of email. Complainant was advised that during an investigation of the complaint they were able to confirm that there were no emergency phone calls made, all Mannering Colliery plant was functioning and no faults evident, the VPPS conveyor did fault at the time reported and that all alarms at Mannering are all operating at minimum volumes (per Australian standards). The complainant was also advised that there is reason to think that this sound may be coming from Vales Point Power station and therefore forwarded the complaint on to them for investigation. Vales Point Power Station has reviewed the alarm levels on the conveyor route.
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