

21/01/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). A siren was heard and loud clanging noises from 5.40am Tuesday 28/01/20.	Email sent to complainant on 21/01/2020 acknowledging receipt of email. Complainant was advised that during an investigation of the complaint they were able to confirm that there were no emergency phone calls made, all Mannering Colliery plant was functioning and no faults evident, the VPPS conveyor did fault at the time reported and that all alarms at Mannering are all operating at minimum volumes (per Australian standards). The complainant was also advised that there is reason to think that this sound may be coming from Vales Point Power station and therefore forwarded the complaint on to them for investigation. Vales Point Power Station has reviewed the alarm levels on the conveyor route.
12/03/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). Clanging, humping and engine rapping could be heard between 12am - 7am, Tuesday 9/03/20, Wednesday 10/03/20 and Thursday 11/03/20	Email sent to complainant on 12/03/20 acknowledging receipt of email. Complainant was advised that stockpiling activities at Mannering have not occurred on any of these noted periods, and have been limited to day shift only (start at 7am). The complainant was also advised that attended noise monitoring was conducted on 17/2/20 while the loader stock pile was operating and during this period noise contributions satisfied the relevant noise limits.
18/03/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). Loud noises were heard at 2:55am.	Email sent to complainant on 20/03/20 acknowledging receipt of email. Complainant was advised that CHP operations were occurring at Mannering from well before the period mentioned by complainant to a little after 5am. The complainant was also advised that no coal stockpile or loader was operating overnight on 18/03/2020.

20/03/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). Loud thumping, engine noise and clanging was heard between 4.30am - 8.30am.	Email sent to complainant on 20/03/20 acknowledging receipt of email. Complainant was advised that Delta Coal were not conducting any CHP or coal stockpile activities overnight. The Vales Point conveyor last operated at 10:57am on 19/03/20 and the Mannerling CHP was last operated at 6:42am on 19/03/20.
01/04/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). Continuous engine roaring could be heard from 2.55am on 1/04/2020.	Email sent to complainant on 1/04/2020 acknowledging receipt of email. The complainant was advised that the coal plant was operational during the time period. The real time noise monitor at MSHV showed directional levels well below the (night) noise limit L_{Aeq} of 43 dB detailed in the consent.
06/04/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV) Loud, low, bass vibrating, stumping and clanging noises were heard between 1.24am - 7am on 6/04/2020.	Email sent to complainant on 27/04/20 acknowledging receipt of email. Complainant was advised that the loader was in use during this time period. The real time noise monitor at MSHV showed levels well below the (night) noise limit of L_{Aeq} 43 dB detailed in the consent.
19/04/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Home Village (MSHV). Vibrating, knocking and thumping noises were heard around 3.30am on 19/04/2020.	Email sent to complainant on 22/04/20 acknowledging receipt of email. The complainant was advised that the real time noise monitor at MSHV showed levels well below the (night) noise limit of L_{Aeq} 43 dB detailed in the consent.

24/04/2020	Complaint - Noise	Complaint received from resident in Macquarie Shores Retirement Village. Loud vibrating and buzzing was heard from 12am - 7am 24/04/2020.	Email sent to complainant on 27/04/20 acknowledging receipt of email. The complainant was advised that the loader was in use during this time period. The real time noise monitor MSHV showed levels well below the (night) noise limit of L_{Aeq} 43 dB detailed in the consent.
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