

COMPLAINT AND INCIDENT REGISTER - 2020

Chain Valley Colliery

Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
04/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
05/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
08/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
24/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
09/02/2020	Incident - Volume limit exceedance & TSS and FC exceedance	Exceedance of volumetric limit for discharges to waters at EPA Point 1 and Point 27 with a combined measurement of 13,044kL, which is 833kL more than the EPL 1770 limits of 12,161kL/day. The exceedance was caused by significant rainfall over a 3day period, with the most rain recored on 9/02/2020. Water samples were taken on 7/02 and 9/02 from the dam spillway (Point 27), with results showing exceedances for both Total Suspended Solids (50 mg/L) and Faecal coliforms exceedances (200 coliform forming units).	The EPA was notified was notified after confirming that the licensed daily volume had been exceeded on 10/02 and a formal incident report was sent to the DPIE on the 17/02/20.
09/04/2020	Incident - Depositional dust exceedance	Exceedance of depositional dust limit at the Chain Valley depositional dust gauge DDG005 during the reporting period 09/03/2020 - 09/04/2020.	The EPA and DPIE were notified that there had been an exceedance. A formal incident report was sent to DPIE on the 29/04/20. Elevated levels at DDG005 was due to contamination by insects, plant material and minerals.
05/06/2020	Incident - Depositional dust exceedance	Exceedance of depositional dust limit at the Chain Valley depositional dust gauge DDG005 during the reporting period 08/05/2020 - 05/06/2020.	The NSW EPA and DPIE were notified that there had been an exceedance. A formal incident report was sent to DPIE on the 10/07/2020. Elevated concentrations of matter within DDG005 were due to plant material, minerals and animals.

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07/06/2020	Incident - Depositional dust exceedance	Exceedance of depositional dust limit at the Chain Valley depositional dust guage DDG005 during the reporting period 05/06/2020 - 07/07/2020.	The NSW EPA and DPIE were notified that there had been an exceedance. A formal incident report was sent to DPIE on the 16/07/2020. Elevated concentrations of matter within DDG005 were due to plant material, minerals and animals.
26/07/2020	Incident - Volume limit exceedance and FC exceedance	Exceedance of volumetric limit for off-site water discharge at EPA Point 1 and Point 27 with a combined measurement of 13,899L, which is 1,738kL more than the EPL 1770 limits of 12,161kL/day. The exceedance was caused by significant rainfall intensities over a 24 hour period (131.2mm) 90mm occurring after 4:00pm.	The NSW EPA, DPIE and Resource Regulator were notified of the incident on the 27/07/2020. A in-depth incident report was provided to stakeholders on 03/08/2020.