

COMPLAINT AND INCIDENT REGISTER - 2020
Chain Valley Colliery

Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
04/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
05/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
08/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
24/01/2020	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.